

Fair parking and accountable towing

Parking rules should support access and safety. I will reduce avoidable mistakes, make penalties fairer and require transparent towing standards.

WHAT I WILL BRING FORWARD

- Develop a plate-first City parking interface with clear zones, total prices, expiry reminders and a simple process for correcting an honest adjacent-zone error.
- Audit tow authorizations, rates, vehicle classification, storage charges, access to essential belongings and damage complaints. Seek refunds where records establish overcharging.
- Create hardship and review pathways for vehicle dwellers while retaining action against hazards, blocked access and unlawful obstruction. Coordinate with safe parking.
- Review daytime access, accessible stalls, drop-off and loading at CRAB Park and other beaches. Reopen avoidable closures where lawful and safe; publish reasons when access remains restricted.

Delivery. Bring parking-service and towing-contract options to Council. Publish a cost comparison before replacing payment providers. Assess the proposed 30-cent parking contribution to recovery only with lawful fee authority, clear disclosure and no assumption it replaces a health budget.

Public measures. Track search time, payment errors, appeals, overturned tickets, tow complaints, refunds, accessibility and total fees.

Conditions. Do not claim a contractor committed fraud before findings establish it. Avoid enforcement revenue targets and blanket promises that occupied vehicles can never be moved.

Connects to: 03, 09, 17, 18, 21

Evidence notes: S01 in the full policy package.