

Digital identity and lost ID recovery

Losing a wallet should not shut someone out of basic life. I will pursue a resident-controlled digital credential and a practical emergency identity-recovery pathway.

WHAT I WILL BRING FORWARD

- Pilot defined City-service credentials with minimal information, clear expiry, correction and revocation. Allow optional device-local biometric unlock, with a PIN and assisted alternatives.
- Seek BC and federal cooperation on lost-ID replacement, accepted digital credentials and reuse of lawful identity checks across services.
- Petition for interoperable acceptance in banking, telecommunications, email authentication and replacement of physical cards where appropriate. Adoption depends on regulators, issuers and participating providers.
- Provide a paper or in-person route for essential services and support people without phones, fixed addresses or conventional ID. Avoid a central log of every credential presentation.

Delivery. Publish the pilot scope, privacy assessment, security evaluation and issuer agreements before using real credentials. Treat verified identity, ordinary residence, eligibility and device authentication as separate questions.

Public measures. Track time to restore service access, refusals, repeat visits, fraud and error rates, accessibility and privacy incidents.

Conditions. Biometrics are not infallible and cannot be reset like a password. No mandatory citywide biometric registry or requirement to surrender anonymity for ordinary public activity. A City credential does not automatically replace bank, election or federal ID requirements.

Connects to: 03, 13, 24, 26

Evidence notes: S09 in the full policy package.